

Aetna Better Health® of Kansas
9401 Indian Creek Parkway, Suite 1300
Overland Park, KS 66210



Aetna Better Health® of Kansas

Overpayments <\$100 Recovered in Error

Included in Aetna Better Health of Kansas' Friday, 11/15/19, remit and payment was an inadvertent recovery of claims <\$100 per claim. This was the result of an isolated human error that allowed these to be released for recovery.

Providers do not need to resubmit their claims or take any action.

A correction is being performed on Monday, 11/18/19, that will restore these payments to their pre-recovery amounts with a Wednesday, 11/20/19, paid date.

Questions

If you have general questions about this communication, please contact Aetna Better Health of Kansas Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: **providerexperienceks@aetna.com**